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The contents of this newsletter were contributed by Solution Beacon consultants who have accumulated extensive experience during the numerous installations, implementations, and upgrades of the various releases of the Oracle E-Business Suite of Applications that we have performed for our clients. We welcome your participation in this newsletter. To contribute on any E-Business Suite of Applications topic, please send your contact information, topic, and a short abstract to SBNewsletter@solutionbeacon.com.

We also appreciate feedback from our readers if you have successfully or unsuccessfully implemented one of the suggestions from any of the newsletters. Comments or suggestions are always appreciated. Please send them via email to SBNewsletter@solutionbeacon.com. Prior editions of the Solution Beacon Newsletters are available for review at http://www.solutionbeacon.com/tool_news.htm

Special thanks to contributors Alyssa Johnson, Saray Rodriquez, Lisa Laine, Randy Giefer, and Susan Behn.

Editors: Mary Lou Weiss.

For the embedded links to work properly, this newsletter is best viewed using Adobe Reader Version 7 or higher.

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Fusion HCM Talent Applications is coming soon!

By Lisa Laine

At the Oracle HCM Users Group (OHUG) meeting held in June, Gretchen Alarcon, Vice President for Fusion HCM Product Strategy and Clive Swan, Vice President for Fusion HCM Development announced Fusion Talent Management On Demand applications are coming to HCM soon. Most of you might be thinking we haven't even upgraded to R12; how can we think about Fusion? There is no need to wait until R12. Oracle previewed their fusion talent management applications which will be available via On Demand soon. Fusion Talent Management on demand not only includes new features to the great R12 modules (Goal management, Performance Management, Compensation Management, Workforce Directory) we are familiar with but also includes two new modules: Talent Review, and Network at Work.

Talent Review. If your organization desires to evaluate talent strategically, this module makes it easy to conduct talent reviews. Anyone who has prepared for talent reviews knows the amount of time it takes to complete. A talent review focuses on current performance and future potential of a selected employee group. Oracle talent review provides capabilities to identify performance, potential risk of loss, mobility, and expertise. Managers can calibrate and compare needs versus fit across geographic locations, and question the impacts, progress, strength and diversity of the workforce. Finally they are given the ability to take action. For example when a task is added it will become a manager review meeting. Business leaders benefit from the ability to identify key talent for business success, increased confidence in promotion and assignment decisions, and can assess risk and opportunities. HR professionals engage leaders through visual iterations with key data and streamline talent review processes.

Network at Work. If you think about the old reality, networking was about relying on who we know. Social networking sites have changed how people network in their personal lives. Network at work changes how people network at work.

Continued on Next Page



Fusion HCM Talent Applications, Continued:

You might ask yourself 'How do I network at work using Oracle applications?' Imagine Facebook in the applications. Users can tag expertise, update their status, add people to their network, tag interests, track activity within their network and look for people. You might ask 'Why do I network at work?' The application could help to build your brand and reputation, complete projects faster, keep up to date, develop your career, and learn from others.

If you conduct talent reviews, and profile employees or are experimenting with social networking capabilities or are looking to upgrade your performance system are interested in becoming Talent Early Adopter contact your account manager or sales@solutionbeacon.com.

GroupWise to Gmail for Oracle EBS

By Stephen Carow and Larimer County

Larimer County Government recently made the decision to move away from GroupWise as its email and calendar tool in favor of GMAIL. This decision was driven partly as a cost savings measure and partly as a shift to take advantage of Software as a Service.

This move did pose concerns from technical staff about existing integration between GroupWise and other applications in use at the County both home grown and vendor provided. One such concern had to do with the ability of GMAIL to integrate with Oracle E-Business Suite (ERP) and specifically Workflow Mailer.

Specific areas of concern were:

WFMAILERS ability to do the following:

- To access messages stored in specific GMAIL folders,
- To scan those messages looking for work to be performed,
- To be able to move emails from one folder to another, and
- Based on the user clicking approve or reject in a message sent by WFMAILER, to be able to pop up a new GMAIL message that will be sent to the WFMAILER account in GMAIL.

Before we could begin testing we had to go through some setup steps.

GMAIL setup:

1. We registered an email account in GMAIL to be used exclusively for WFMAILER. Let's just call in wfmailer@gmail.com
2. Setup folders under the new GMAIL account to receive and house the emails processed by WFMAILER. **NOTE: GMAIL does have a concept of folders, but instead uses a scheme called labels. We setup INPUT, PROCESSED, and DISCARD labels to match what we setup in WFMAILER.**
3. Setup a filter which acts like a rule (in GroupWise) to have all emails that come into the INBOX with a subject starting with "Requires Approval" to be routed to the INPUT label and additionally to have it skip the INBOX. This segregates the email so that WFMAILER can find the ones it needs to act upon.

Continued on Next Page



Groupwise to Gmail, continued

ERP setup:

We needed to change and/or confirm several settings in WFMAILER:

Workflow Notification Mailer

Email Servers

Inbound Email Account

Inbound Protocol = **IMAP**

Username = **New GMAIL account e.g. - wfmailer@gmail.com**

Inbound Server Name = **imap.gmail.com**

inbound SSL Enabled = **Y**

Outbound Email Account

Outbound Protocol = **SMTP**

Outbound Server Name = **We provided the name of our Solaris server which has an SMTP process running on it.**

Message Generation

Send

Reply-to Address: **your GMAIL account dedicated to WFMAILER**

Testing:

1. We started with our simple password reset workflow.

We found that the emails were being sent to the WFMAILER account and being moved to the INPUT label, but subsequent processing by WFMAILER was not happening.

We bounced WFMAILER and it picked up the stalled emails from the INPUT label and processed them properly. We then submitted several additional WF process, but they stalled out again in the INPUT label until another bounce occurred.

We dug for a period of time with no success, so we turned to Karen Brownfield at Solution Beacon who had previously helped us with some WF issues. She indicated that these symptoms sounded familiar and that she suggested that we apply 11I.ATG_PF.H RUP 7 and test again. We followed her advice and our issue with stalled processes corrected itself.

2. We then tested our purchasing requisition approval WF and testing of that process was also successful.

3. We had one outstanding issue and that dealt with the fact that we no longer were using a local email client and the hidden mailto: HTML command that is part of the email message that the end user responds to, wants to launch an email from the local email client so it can properly communicate to the WFMAILER account for further processing.

After some digging we found that we 1st needed to de-install any local email clients.

We then downloaded GMAIL Notifier and configured it to use GMAIL for internet mailto: links.

This solved our issues with a local email client. We must emphasize that this GMAIL Notifier tool is in beta and is not yet certified for enterprise use. There may be other ways to solve this particular issue, but for now we have a solution that works.

Summary:

Applying 11I.ATG_PF.H RUP 7 was a significant effort which required 74 additional one-off patches and took about 32 hours to analyze and apply. Some patches were for security, some were bugs created by ATG_PF.H RUP 7 and some were fixes that didn't make it into RUP 7 - only a few were related to email issues. The good news for the County is that this patching will be mandatory for our midsummer HRMS RUP anyway.

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Groupwise to Gmail, continued

The County will go live with GMAIL and this solution midyear 2010. We are hopeful that we have covered all our bases and that the transition is a smooth one.

Metalink References:

1. Note 783600.1 "About Oracle Applications Technology 11i.ATG_PF.H.delta.7 (RUP 7)"
2. Note 858801.1 "Known Issues On Top of 11i.ATG_PF.H.delta.7 (RUP7) - 6241631"
3. Note 1077728.1 "Using Microsoft Office 2007 with Oracle E-Business Suite 11i and R12" and
4. Note 1058183.1 "Problem : Notification Fails To Be Generated When A DOCX Document Is Attached"
5. Note 1072797.1 "UMX Role does not Inherit the Global Preference for Email Style (Notification Preference)"
6. Note 1063388.1 "Notifications are not Emailed due to ORA-1422"
7. Note 1074034.1 "Notification Mailer Stopping Intermittently" and
8. Note 974088.1 "Workflow Mailer Is Not Able to Handle Unsolicited Emails Due to Error: java.io.IOException: Error in encoded stream"
9. Note 790085.1 "Login Page is Shown In the Body of Notification Emails"

Oracle EBS Login Timeout Issues for Windows7 and Vista 64 bit machines

By Karen Brownfield

For those on Windows 7 (and some of you on Vista are reporting the issue), when Oracle "times out" and asks you to log back in and you click 'Yes', the login screen pops open, you log back in, return to the other screen, click OK, and the process repeats....

My Oracle Support Doc. ID 1078228.1 "Login Loop on Internet Explorer after Session Timeout using JRE 1.6.0_18" has an answer. Go to Java Console (accessible from Control Panel), click the Advanced tab, click 'Java Plug-in', and uncheck 'Enable the next-generation Java Plug-in'. Close all browsers. Relog into Oracle and the issue should be fixed.

If you are running 64-bit machine, you will notice that 'Enable the next-generation Java Plug-in' is disabled. Therefore instead of doing this to the Java Console accessible from Control Panel, go to C:\Program Files (x86)\Java\jre6\bin Click on the javacpl.exe file. This opens the 64-bit Java Console. Now when you click the Advanced tab, click 'Java Plug-in', you will be able to uncheck 'Enable the next-generation Java Plug-in'. Again, close all browsers, Relog into Oracle and the issue should be fixed. It worked for me.

Credit for this last part goes to Becky Bear who posted this question (and the answer) on the Microsoft Answers web site <http://social.answers.microsoft.com/Forums/en-US/w7programs/thread/8a4c0436-e659-4c4d-84eb-f4035619a576>





Testing the Workflow Mailer in 11i RUP7 and R12

By Karen Brownfield and Susan Behn

To test the mailer from the Oracle Applications Manager (OAM), click on the icon next to the mailer, go to the "View Details" tab and click the "Test Mailer" button. Select a role and click the "Send Test Message" button. The mailer will now send two messages as shown in this article. One message is in the PL/SQL format and the other message is in the OA Framework format.

PL/SQL Test Message

From: Workflow Mailer [vis1200int1@solutionbeacon.net] Sent: Tue 2/24/2009 3:45 PM
To: Karen Brownfield
Cc:
Subject: Action Required: OA Framework Message for Testing Workflow Notification Mailer - A120INT1
Attachments: Notification Detail.html (655 B)

Time Zone (GMT -06:00/-05:00) Central Time

To: KBROWNFIELD
Sent: 24-Feb-2009 20:42:37
ID: 2743773
Oracle Workflow Notification Mailer test in system A120INT1 sent on 24-Feb-09 02:42:36

To complete the test,
1. If e-mail response processing is configured, submit e-mail response for this notification. Also, submit e-mail response for the corresponding PLSQL body based test notification.
2. If e-mail response processing is not configured, respond to the two notifications from Worklist.

You will receive a confirmation notification if response processing succeeds.

Action History					
Num	Action	Date	From	To	Details
1	24-Feb-2009 20:42:37	Submit	SYSADMIN	KBROWNFIELD	

[Please click here to Respond](#)

OA Framework Test Message

From: Workflow Mailer [vis1200int1@solutionbeacon.net] Sent: Tue 2/24/2009 3:45 PM
To: Karen Brownfield
Cc:
Subject: Action Required: OA Framework Message for Testing Workflow Notification Mailer - A120INT1
Attachments: Notification Detail.html (655 B)

Time Zone (GMT -06:00/-05:00) Central Time

To: KBROWNFIELD
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You will receive a confirmation notification if response processing succeeds.

Action History					
Num	Action	Date	From	To	Details
1	24-Feb-2009 20:42:37	Submit	SYSADMIN	KBROWNFIELD	

[Please click here to Respond](#)

The user should respond to both messages. After responses are received from both versions of the notification, the Mailer will send an FYI confirmation. This testing now tests both outbound delivery of messages and confirms inbound response processing is successful. Earlier versions only sent one test message in PL/SQL format. And although you could reply to it, the only way to test the success of the reply is by setting the mailer log level detail to "Event" and reading the log.

Ask the Solution Beacon Experts

Q Has anyone had any issues with Fixed Assets in upgrading to R12? Specifically, we upgraded in mid-month and after the upgrade when we ran depreciation and closed the period and then ran the Create Accounting – Assets the only journals passed to GL were those for the post-upgrade activity. We have no clue as to what happened with the pre-upgrade activity. The asset system has those additions, retirements and they appear correctly in the various asset reports, but there is no record in the sub-ledger accounting or gl_interface tables and no unposted journal in GL for that activity.



A I had this exact issue for an 11.5.8 to Release 12.0.6 upgrade project. Before we closed the Assets period, we had to remove all the data in the sub-ledger accounting tables (SLA) and re-submit the Create Accounting Processes for specific events in the Assets Module to create the entries. Please see below one of the scripts we used to resolve this. We ran the upgrade at least four times before the production cutover and we had different issues each time. We logged Service Requests for each issue and Oracle sent us many different scripts. The below script is just one example of these scripts and it may be used for reference purposes.

For the Period in which we did the mid-month upgrade, we also had an issue with Asset Entries that were backdated to a previous month (Retiring Assets in a Previous Period, etc.) When we transferred those entries to the General Ledger, the G/L date was the date of the retirement instead of the being in the Current Open Period. The solution we used for this was to open the back G/L Periods, import the journal entries, change the G/L Period to the Current Open Period and then post the entries.

Process to Fix Non Transferred Asset Entries

1. Update the below script for the period and the events that were not transferred

```
declare
```

```
CURSOR c_unpost_corp_adds is
```

```
select A.event_id, A.ae_header_id, A.accounting_date, fadj.debit_credit_flag,
fadj.adjustment_amount
from xla_ae_headers A,
xla_events E,
fa_transaction_headers fth,
fa_adjustments fadj
where A.application_id = 140
and E.event_id = A.event_id
and E.event_id = fth.event_id
and fadj.transaction_header_id = fth.transaction_header_id
and fadj.book_type_code = fth.book_type_code
and fadj.period_counter_created = 24111
and E.process_status_code='P'
and E.event_status_code='P'
and fth.book_type_code = 'CORPORATE'
and E.EVENT_TYPE_CODE != 'DEPRECIATION';
```

Continued on Next Page



Process to Fix Non Transferred Assets, continued

```
begin

for c_rec in c_unpost_corp_adds loop

delete from xla_ae_lines
where ae_header_id in
(select ae_header_id
from xla_ae_headers
where event_id = c_rec.event_id);

delete from xla_distribution_links
where ae_header_id in
(select ae_header_id
from xla_ae_headers
where event_id = c_rec.event_id);

delete from xla_ae_headers
where event_id = c_rec.event_id;

update xla_events
set event_status_code = 'U',
process_status_code = 'U'
where event_id = c_rec.event_id;

end loop;

end;

/
```

“We ran the upgrade at least four times before the production cutover and we had different issues each time.... This script should give you an idea of what we did.”

-Ty Nelson
Solution Beacon Consultant

2. Run Create Accounting – Assets in a draft mode to determine if the proper entries are created



Bytes of information to help make Oracle easier

[New Release 12.1.2 Vision Instance Now Available](#)

Solution Beacon's "latest addition to our external E-Business Suite Vision environments available for use by the public. This new environment is Release 12 version 12.1.2. The url is <http://vis1212.solutionbeacon.net>.

The access, availability, and general usage is identical to the other public Vision instances.

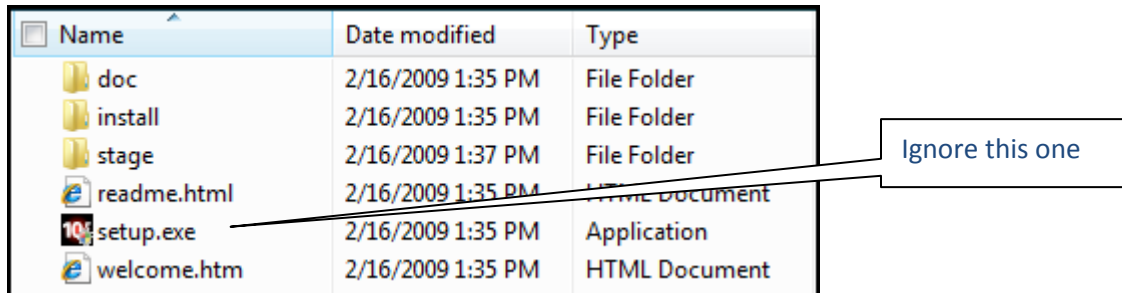
Installing Workflow Builder and Toad on a 64 bit Vista or Windows 7

By Susan Behn

As one of those who acquired a 64 bit laptop, I had the joy of dealing with a few incompatibilities when installing all my Oracle tools. I am happy to report everything is now working well. Most tools did not give me any trouble. The difficult ones were TOAD and Workflow Builder.

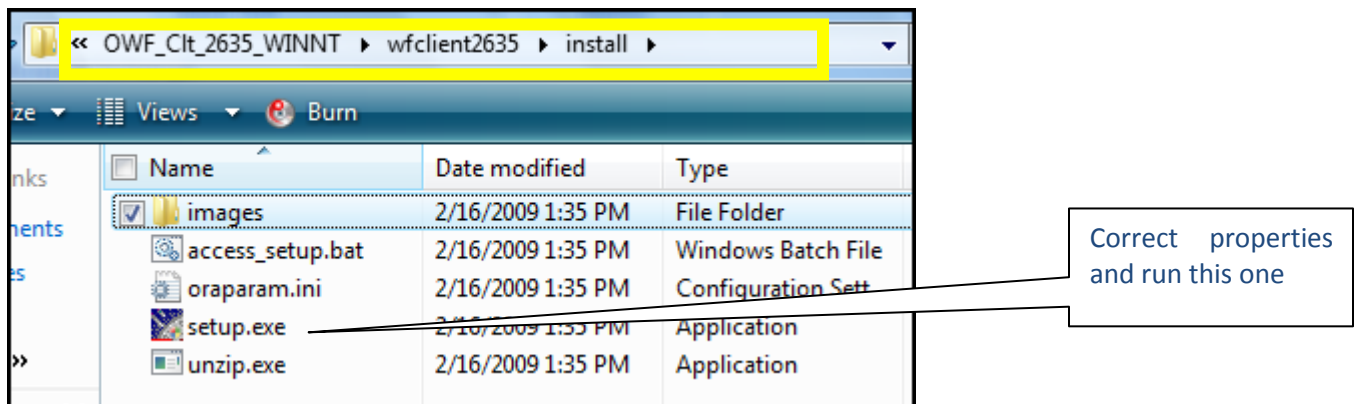
I have completed these installations on both Vista 64 bit and Windows7 64 bit laptops. The instructions are the same for both versions. Oracle doesn't officially support Workflow builder on Vista or Windows7, but it does actually work if you follow the instructions below.

To install workflow builder, unzip the downloaded workflow installation files. Ignore the setup.exe in the root directory shown here.



Root Directory for Workflow Installation

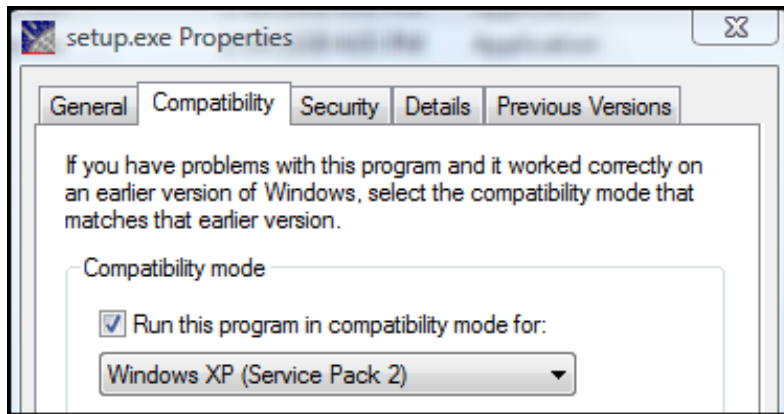
Go to the Install directory, right click the setup.exe file and go to properties.



Workflow Client Install Directory

Go to the Compatibility tab and check the box to "Run this program in compatibility mode for:" and select "Windows XP (Service Pack 2 or Service Pack 3)." Click OK and execute the setup.exe from the install directory. This workaround is documented in MetaLink Note ID: 563350.1.

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Setup.exe Properties

The TOAD install was much more of a challenge. First of all, make sure you get the vista installation version. It appeared to install correctly, but when trying to connect to the database, I got the cryptic error “Can’t initialize OCI. Error -1”.

This occurs because TOAD installs in the Program Files (x86) directory rather than the Program Files directory even when I changed the installation direction during the installation process. Apparently the connection problem has something to do with the parenthesis. I did find a support note by searching for the error message with a google search, but I have not been able to relocate the link. The solution in that link didn’t work for me anyway. After several rounds of installing and uninstalling, I finally resorted to letting it install in Program Files (86), then I manually moved the entire TOAD directory to Program Files and manually fixed the TOAD shortcut. I almost hesitate to report this because it is certainly not a “clean” approach, but I was desperate and it worked. I strongly recommend if you get to this point of desperation, you create a savepoint prior to taking this approach. If anyone has discovered a cleaner solution to this problem, we will be happy to report it in our next newsletter.



Bytes of information to help make Oracle easier

[Patch requirements for Extended Support starting December 1, 2010](#)

By Kevin Dahl

The My Oracle Support Document titled *Minimum Baseline Patch Requirements for Extended Support on Oracle E-Business Suite 11.5.10 [ID 883202.1]* has been revised several times. Before its revision on June 25th, it stated that ONLY licensed products needed to be patched. The document revised on June 25th left out that statement. The current document, revised July 27, 2010, states “*For the given product (fully Installed as well as Shared), the code levels must be the equivalent of 11.5.10 CU2 plus any additional patches listed in Section 2 below.*” This can be significant because most customers use HR as a shared product at a minimum. Keep this in mind when planning your patching effort in order to take advantage of extended support beginning December 1 of this year. The time required for patching for many customers will require a long window of downtime.

Note that extended Support is available on a product family by product family basis so you can choose not to patch every product but you will not receive bug fixes.



OAUG 2011 Board of Directors Elections Open September 15

The 2011 Oracle Applications Users Group (OAUG) Board of Directors election opens September 15. **THE DEADLINE TO VOTE IS OCTOBER 6, 2010, AT 11:59 PM EDT.** The key contact for your organization should have received their ballot via email on September 15th. Please encourage the key contact from your organization to vote according to the OAUG guidelines below. There are 10 director positions open.

OAUG Directors' primary responsibilities are to focus on the strategic needs of the organization, identify new initiatives and work to strengthen the relationships with our sister organizations and with Oracle.

OAUG asks that as you make your choices you keep the following points in mind. The OAUG is a global organization comprising users and partners of the growing family of Oracle Applications from around the world. As such, we strive to take advantage of our diverse membership.

* Your organization may vote for or against the slate of three candidates selected by the Nominating Committee and confirmed by the 2010 Board of Directors.

This slate includes Andy Farber, Dave Herrington and Robert Tee.

* Your organization may vote for no more than ten (10) self-nominated candidates.

* Your organization may only vote for a given candidate once.

* Your organization may vote for fewer than ten (10) candidates.

The following is the list of candidates:

Mike Killeen	Alyssa Johnson	Mark C. Clark
Stacie Henn	Carol Conine	Donna Rosentrater
Brian Bouchard	Jatinder Dhoot	Vikas Khurana
John Bushell	Michael Stewart	Joseph Imbimbo
Floyd Teter	Jeff Gallant	Bonnie Johnson
Thomas Simkiss	John Boehmke	Monty Free
Matthew Hartzman	William D. Dunham	Michael Clasby
Maurice Trentel	Christine Hipp	John Schmitz
Chitti Babu		

Solution Beacon will be at Oracle Open World 2010

Solution Beacon is looking forward to seeing you at Oracle Open World. Stop by our **booth (#3108)** for the latest information on Release 12. In addition, Solution Beacon is continuing their Free Consultation using **Solution Beacon's IT and Business Improvement Scorecard**. You can select the focus area(s) based on the priorities of your business needs and your Oracle system.

We continue to receive excellent feedback from clients that this tool has been very helpful in planning for their Release 12 projects. It has also helped them identify improvement projects that can be started before the next Oracle project and has helped communicate expectations to management and steering committees. It's a great way to get an early diagnosis.

You are important to us, and we want to share all the best tips and practices we have learned in our quest to become the leading Oracle R12 experts.



Solution Beacon Events

Oracle Open World

When: Sept 19-23, 2010

Where: Moscone Center, West Exhibition Hall Level 1 – Booth #3108
Susan Behn, Alyssa Johnson and Karen Brownfield will be presenting at Oracle Open World and Randy Giefer will be speaking at the SysAdmin SIG meeting. Please sign up to attend their presentations:

Title: What's New in Oracle Workflow: Oracle E-Business Suite 11i Rollup 5 and 6, R12

Karen Brownfield and Susan Behn

Date: Monday, September 20, 2010

Time: 5:00pm-6:00pm

Venue: Moscone West L2 Room #2024

Title: Oracle E-Business Suite 12 Upgrades: Have You Thought About the Details?

Susan Behn and Alyssa Johnson

Date: Thursday, September 23, 2010

Time: 10:30am-11:30am

Venue: Moscone West L2 Room #2018

OAUG SysAdmin SIG

Randy Giefer

Date: Sunday, September 19, 2010

Time: 1:00pm-2:00pm

Venue: Moscone West L3/Room #3006

Webinar – Oracle E-Business Learning

When: Dates and Time vary- please check the Solution Beacon Website for the most up to date details

Where: Via Oracle E- Business Learning <http://archive.oaug.org/communications/publications/ednet/2010/2010-06.htm>

Tuesday, September 28, 2010		
Release 12: Tackling the Question of Reimplementation vs. Upgrade An overwhelming question to most users contemplating Release 12 of the E-Business Suite is “should I re-implement or upgrade?” Multiple production instances and the extent of configuration changes needed can be clear indicators for re-implementation as opposed to upgrade. However, there are many other factors that contribute to the decision process. We'll look at 'Real World' factors that determine whether the right approach for your organization is a re-implementation or an upgrade.	Alyssa Johnson	11:00-12:00 PST https://meetingexpectations.webex.com/meetingexpectations/k2/j.php?ED=136106177&UID=934232957&rid=1&RT=MIMxMQ%3D%3D

Safe Harbor News



September

2010

Thursday, September 30, 2010		
<p>XML/BI Publisher and FSG for Beginners While BI Publisher has provided nearly unlimited formatting capabilities to report developers, use of BI Publisher with FSG can present interesting challenges. This presentation is for users familiar with FSG but who may be beginners with BI Publisher. Topics will include a brief overview of BI Publisher, the two ways to publish FSG reports, the two seeded FSG templates, advantages and disadvantages of each template, what FSG formatting features are still usable, and show some simple changes to each template</p>	<p>Susan Behn/Alyssa Johnson</p>	<p>11:00-12:00 PST https://meetingexpectations.webex.com/meetingexpectations/k2/j.php?ED=136106752&UID=934235012&rid=1&RT=MIMxMQ%3D%3D</p>
Tuesday, October 5, 2010		
<p>Your Company, Your Options, Simplifying the R12 Decision Many companies are weighing the benefits of upgrading to or implementing Release 12 instead of staying on their current platform or waiting for the release of the Oracle Fusion Applications. Join us to discuss the latest direction for this management decision including the risks, benefits, ROI implications, and overall strategic implications.</p>	<p>Alyssa Johnson</p>	<p>11:00-12:00 PST Webinar Link Visit Solution Beacon Website for more information</p>
Thursday, October 7, 2010		
<p>Optimize HR Service Delivery with R12 Today's HR department must manage processes with more than compliance in mind. HR must simultaneously be strategic, tactical and efficient while improving results. R12 Oracle enables strategy will providing tactical flexibility and streamlines administration. This session discusses ways R12 delivers best in class HCM Business Processes and Optimizes HR Service Delivery model in HR, Payroll, Talent Management, Succession Planning, Learning Management, Performance Management, iRecruitment, Compensation Workbench, Oracle Time and Labor.</p>	<p>Lisa Laine</p>	<p>11:00-12:00 PST Webinar Link Visit Solution Beacon Website for more information</p>
Tuesday, October 12, 2010		
<p>Planning for Release 12 Join us for this session as we explore what companies can do NOW to plan for a Release 12 upgrade or re-implementation. With 11i10 Premier Support ending November 2010, it is not too early to be drawing your company's roadmap to Release 12. Practical tips will be given to help you stay current, stay competitive, and stay connected.</p>	<p>Alyssa Johnson</p>	<p>11:00-12:00 PST Webinar Link Visit Solution Beacon Website for more information</p>



Thursday, October 14, 2010		
<p>Implementing Multiple Organizations in Release 12 Join us for a focused look at the implementation steps for multiple organizations in Release 12. The new Multi-Org Access Control (MOAC), which supports the enhanced shared service functionality, will be highlighted. Topics will include detailed setup instructions and processing flows after MOAC is enabled. Technical impacts of the MOAC architecture will also be discussed at a high level. At the conclusion of the presentation, a demonstration of the setup steps will be shown on a Vision instance.</p>	Alyssa Johnson	11:00-12:00 PST Webinar Link Visit Solution Beacon Website for more information
Tuesday, October 19, 2010		
<p>Release 12 E-Business Tax Engine While peeling away the fluff, this presentation reviews the Release 12 E-Business Tax Engine's new centralized model. The tax engine integrates global control of foreign jurisdictions and specific requirements in an easy to configure application while still retaining localized/domestic controls. See examples of the E-Business Tax Engine at work, module integration, and integration to existing third party tax applications via a user-friendly, self-service interface.</p>	Alyssa Johnson	11:00-12:00 PST Webinar Link Visit Solution Beacon Website for more information
Thursday, October 21, 2010		
<p>Performance Management Plans 101 Where do you start to begin to implement your performance management process into Oracle? Want to: Align objectives? Cascade electives? Evaluate Competences? Involve multiple participants in the review cycle? Have your own questionnaire to incorporate? We will walk through two different scenarios that highlight Oracle's flexibility and share success stories along the way. We'll discuss the relationships between the key business objects such as appraisals, objectives, plans, and competencies. Then we will walk through how those objects map to your business process. We'll then take it one step further by walking through the configuration steps for each scenario and show you the results. This is the perfect primer for someone thinking about implementing performance management plans.</p>	Lisa Laine	11:00-12:00 PST Webinar Link Visit Solution Beacon Website for more information

Safe Harbor News



September

2010

Tuesday, October 26, 2010		
Workflow Troubleshooting in Release 12 Oracle provides multiple ways to troubleshoot workflow errors in the latest 11i releases and Release 12 including Oracle Applications Manager, Workflow Administration and Diagnostic Reports. Learn the most effective way for both the functional and technical users to resolve workflow issues and keep the applications running smoothly.	Susan Behn	11:00-12:00 PST Webinar Link Visit Solution Beacon Website for more information
Thursday, October 28, 2010		
Transitioning from Account Generators to the R12 Subledger Accounting Engine Join us for a step-by-step workshop on moving your customized Account Generation Rules from the Account Generators to the new R12 Subledger Accounting Engine. Discussion will focus on deriving accounts using the Accounting Methods Builder. Moving account generation rules to SLA enables users to maintain their rules through the forms and preserves those rules during future upgrades.	Alyssa Johnson	11:00-12:00 PST Webinar Link Visit Solution Beacon Website for more information

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