



R11i Newsletter

Solution Beacon, LLC

Volume No.2.5 May, 2002 - OAUG Edition

Oracle Applications Release 11i Newsletter

The contributing authors for this OAUG Special Edition newsletter consisted of Solution Beacon consultants and affiliates who have accumulated extensive R11i experience during their numerous installations, implementations, and upgrades of Oracle Release 11i. We welcome your participation in our regular bi-monthly newsletter; so if you would like to contribute on any R11i topic, please send your contact information, topic, and a short abstract to mweiss@solutionbeacon.com. We will publish our regular bi-monthly newsletter in June.

Oracle Applications Release 11.5.7

Here is some technical information received from Oracle Apps World:

- There is still no official release date for the 11.5.7 Maintenance Pack. April was a remote possibility but now it's the end of May at best. The 11.5.7 CD Bundle is due out approximately two weeks after the Maintenance Pack has been released.
- 11.5.7 will include Oracle 9iAS but will NOT include the Oracle 9i database. The 11.5.7 release will ship with the 8.1.7 database but you can upgrade the database to 9i after the initial install. As reported in the rumor mill from our previous newsletter, we stated that 11.5.7 would use the 9i database natively. As it turns out, this only was partially correct, as 11.5.7 will include a new Oracle 9iAS version, but will NOT include the Oracle 9i database. The 11.5.7 release will ship with the 8.1.7 database but you can upgrade the database to 9i after the initial install.
- If you are currently on 11.5.4 or above, you can upgrade the database to 9i and the application server to 9iAS (a different version from a database install) but there are several interoperability patches that will be required. According to Cliff Goodwin (Oracle V.P. of Development), these interoperability patches can only be applied to an environment that is officially at the 11.5.4 release level or greater. If you initially installed 11.5.3 or earlier, you must upgrade using either the 11.5.4 or 11.5.5 Maintenance Packs before attempting to migrate to the new 9iAS and 9i versions.
- For clients wanting to upgrade from 10.7 or 11.0 to 11i, the 9i database is NOT an option during the upgrade. The 10.7 or 11.0 database must be upgraded to 8.1.7 first and then the applications upgraded to 11.5.5 or greater. After the full upgrade is complete you can then migrate the database to 9i. Oracle will not support running 10.7 or 11.0 with any 9i components.



John Stouffer, Solution Beacon

Oracle eTRM

The Electronic Technical Reference Manual (eTRM) section on MetaLink now includes 11.5.7! On 27th March, eTRM was updated to include content from Oracle's e-Business Suite 11.5.7 on MetaLink. This is eTRM's third external release and it means that customers can now view eTRM content for 11.5.4, 11.5.6 and 11.5.7 via MetaLink.

What is eTRM and how do I use it? Please click on the following URL for a brief overview of eTRM:

http://adevsrv/infra/etrm/schedules/20020404_sure_note_to_x_etrm_11.5.7_announce.html

1. Navigate to <<http://etrm.oracle.com>>.
2. Click the provided link to log in to MetaLink.
3. If you have a MetaLink account, log straight in.
4. Once logged in by this route, you will be presented with a page that has a link to the eTRM front page.
5. After clicking that link, if you have not previously completed the "click through" agreement, you will be prompted to do so.

Direct link to Oracle e-Business Suite Technical Reference Manuals:

http://MetaLink.oracle.com/MetaLink/plsql/ml2_documents.showDocument?p_database_id=NOT&p_id=150230.1

Oracle E-Business Suite R11i Security Alert

On April 18, Oracle announced potential security vulnerabilities have been discovered in Oracle E-Business Suite Release 11i, releases 11i.1 thru 11i.6. MetaLink Note 185073.1 states that this vulnerability "may allow a knowledgeable and malicious user to execute unauthorized procedures inside the Applications Database". An expert user can edit the Oracle Applications URL in the browser window and execute the unauthorized procedure. Patches 2317265 and 2326606 are available for this vulnerability. Download the patches from MetaLink at <http://MetaLink.oracle.com>. MetaLink Note 185073.1 further states: "If you apply or have already applied patch 2317265, you must also apply patch 2326606. However, if you apply or have already applied only patch 2326606, there is no need to apply patch 2317265 as well".



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James Jones, Solution Beacon

Release 11i Workshops at OAUG

Solution Beacon, LLC will be providing two days of R11i Workshops on Administration, Maintenance, Installation, Upgrade and Performance Tuning at the [OAUG Spring 2002 conference in Toronto on May 20-21](#). The Workshops will be in 801B from 8:30 am to 4:15 pm. John Stouffer is the lead instructor for the Workshops. Other instructors participating in the workshop are Randy Giefer of Solution Beacon, Alicia Hoekstra of KPMG Consulting, Jeff Holt of Avasta, Mark Clark of O2Works, and Sandra Vucinic of Orion Consulting. The hardware for the Workshops is being provided by our managed services partner Avasta™, a leading provider of automated and proactive enterprise application management technology and services. There will be free giveaways at the last workshop so please plan to attend. **Solution Beacon** is giving away a free, remote technical upgrade assessment. There will also be Release 11i reference guides and textbooks given away by Avasta™ and KPMG Consulting. Please send any questions or suggestions on the workshops to mweiss@solutionbeacon.com.

John Stouffer, Business Development, Solution Beacon

40 Ways To Increase The Speed Of The Release 11i Upgrade Process And Reduce Critical Downtime

Solution Beacon is sponsoring a performance tuning session that offers "40 Ways To Increase The Speed Of the Release 11i Upgrade Process And Reduce Critical Downtime" as part of the R11i Workshops at the Toronto OAUG. The Performance Tuning session will be presented on May 21, 2002 from 2:00-4:15pm. Randy Giefer of Solution Beacon will lead the session with the assistance of Sandra Vucinic of Orion Consulting and Rich Butterfield of OuterBay Technologies.

Randy Giefer, Solution Beacon

Patch Tip

If you get an error while running adpatch that states: "**The Applications Systems per the APPL_TOP and the database are different**", you may want to check the value of the column, applications_system_name in the fnd_product_groups and ad_appl_top tables to see if they have the right value for your environment. After applying several recent patches (AD.F - 2141471 and FND.E - 2154367) to System A, System A was cloned to update System B. When running adpatch against System B, this error occurred. Oracle's workaround is to update this table manually to set it to the correct value for System B.



John Stouffer, Solution Beacon

Oracle CRM Applications Update

Oracle posted an Overall Positioning Statement on Upgrading Pre-11i versions of Oracle CRM in Note 130888.1 on MetaLink. The note states that:

“Customers are able to upgrade to CRM 11i from any currently supported CRM release, including 10.7, 11.0.3, and 3i. 11.5.4 Versions of the required upgrade scripts are currently available. Patch numbers are as follows:

Product Family	Pre-11i version	Patch #	Pre-upgrade Patch #	Documentation
Sales	All	1639089	Not applicable	Upgrading Oracle Sales, Oracle Marketing and Oracle Sales (Incentive) Compensation 11.5.4
Marketing	All	1571168	Not applicable	Upgrading Oracle Sales, Oracle Marketing and Oracle Sales (Incentive) Compensation 11.5.4
Incentive (Sales) Compensation	All	1531233	Not applicable	Upgrading Oracle Sales, Oracle Marketing and Oracle Sales (Incentive) Compensation 11.5.4
Service	3i	1935405	2187954	Upgrading Oracle Service Release 11.5.3-11.5.4
Service	10.7	2147451	2091864	Upgrading Oracle Service Release 11.5.3-11.5.4
Service	11.0	2147451	2091857	Upgrading Oracle Service Release 11.5.3-11.5.4

11.5.5 Versions of the scripts for Oracle Sales, Marketing & Incentive Compensation will be available April 30, 2002. Note: To accelerate the release of our 11.5.7 scripts, we will not be creating Service scripts for 11.5.5.



11.5.7 Versions of the scripts for all products will be available August 30, 2002

Upgrade white papers are already available in MetaLink. For full details, please refer to the table above and the README files for the above patches.”

John Stouffer, Solution Beacon

Oracle 9i Problems

Oracle just released an alert that potential security vulnerabilities have been discovered in Oracle9i database server. MetaLink Note 185074.1 states: “It is possible to create a user in the Oracle9i database server with limited privileges who can potentially access privileged data using SQL syntax for outer joins. As such, a knowledgeable and malicious user can gain unauthorized access to data in Oracle9i database server.” Please see the above MetaLink Note for more details.

Kirby Kraft, Solution Beacon

Product Spotlight

Avasta™ - provides fully hosted management solutions, or remotely monitored and managed applications in a customer's existing infrastructure or data center. See <http://www.avasta.com>.

Ringmaster - provides tools for managing the most costly parts of Oracle Applications: patching and customizations. See www.ringmastersw.com.

Crystallize - offers a suite of optimization products that enable corporations to quickly make changes to their Oracle applications without programming. See <http://www.crystallizes.com/index.html>.

Kintana - Accelerators automates patching across Development, Testing, Stage and Production instances. See <http://www.kintana.com>.

Optio Software - eComIntegrate product allows companies to seamlessly transform output from their Oracle 11i application into customized documents that meet the specific requirements of each individual recipient and/or trading partner. See <http://www.optiosoftware.com>.



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OuterBay Technologies – LiveArchive™ intelligently deposits purged data into an archive database that remains online and accessible to users through the Oracle Application interface. See <http://www.outerbay.com>.

OAUG Upgrade SIG

The Upgrade SIG will meet at the OAUG Spring 2002 in Toronto on May 19 at 2-3 pm in Room 715AB. Please plan to attend if you are going to be in Toronto. The Upgrade SIG is soliciting people to provide useful information for the Upgrade SIG website at <http://www.oaug.org/upgdsig/>. If you would like to join the Upgrade SIG or have suggestion, please send email to UPGSig@solutionbeacon.com.

John Stouffer, Upgrade Chair, Solution Beacon

OAUG Sys Admin SIG

The newly formed Sys Admin SIG will have its first meeting at the OAUG Spring 2002 Conference in Toronto on May 19 right after the Upgrade SIG. The Sys Admin meets at 3-4 pm in Room 715AB. If you would like to join the Sys Admin SIG or have suggestion, please send email to sysadminsigs@solutionbeacon.com.

Randy Giefer, Sys Admin Chair, Solution Beacon

Solution Beacon Events and Activities at OAUG

EVENT	DATE/TIME	LOCATION
OAUG Spring 2002	May 19-22, 2002	Toronto, Canada
OAUG Spring 2002: Upgrade SIG Meeting	May 19, 2002, Time 2-3 pm	Toronto, Canada
OAUG Spring 2002: Sys Admin SIG Meeting	May 19, 2002, Time 3-4 pm	Toronto, Canada
OAUG Spring 2002: R11i Workshops, OAUG, Solution Beacon and Avasta	May 20-21, 2002, 8:30am – 4:15pm	Toronto, Canada
OAUG Spring 2002: Concurrent Manager Panel	May 22, 2002, 8:30am	Toronto, Canada
OAUG Spring 2002: Upgrade Panel	May 22, 2002, 10:00am	Toronto, Canada
OAUG Spring 2002: Upgrading to R11i – Lessons	May 22, 2002,	Toronto,



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Learned, John Stouffer, Solution Beacon, and Alicia Hoekstra, KPMG Consulting	11:30am	Canada
OAUG Spring 2002 : Teaching an Old Dog New Tricks, Randy Giefer, Solution Beacon	May 22, 2002, 1:00pm	Toronto, Canada

Mary Lou Weiss, Solution Beacon

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